

The power of education

Anne Marie Rafferty DBE

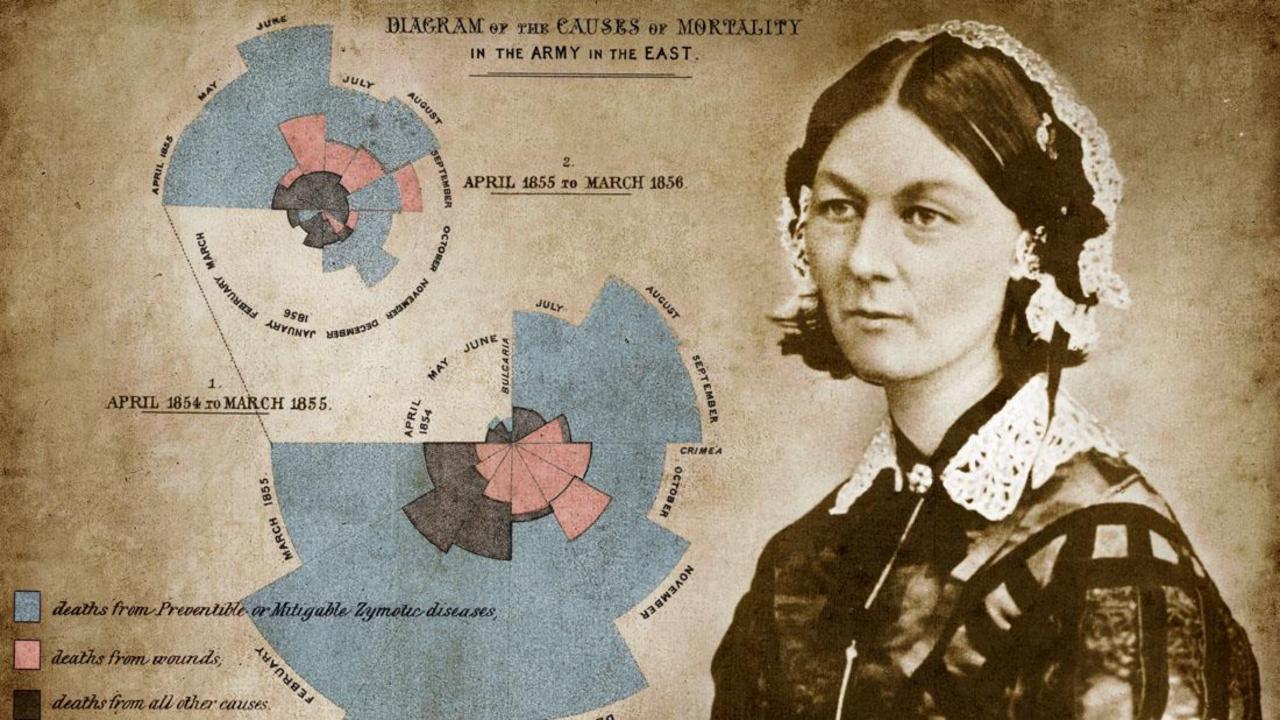


## aims

reflect upon our inspirational role models in education

explore the concept of nursing as dark matter

 create a typology of education as nursing power & new narrative for the future





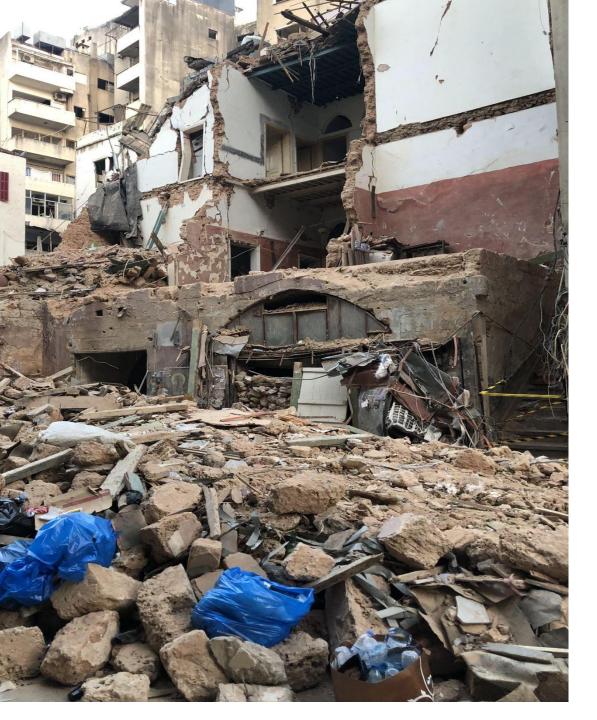




















Many nurses are struggling in the يكافح العديد من الممرضات والممرضين midst of the pandemic, economic في غضون الوباء والصعوبات difficulties, and aftermath of the الاقتصادية وآثار انفجار مرفأ بيروت. Beirut blast. These stressors can يمكن أن تؤثر هذه الضغوطات على impact our mental health, and can صحتنا النفسية. كما يمكنها أن تجعلنا leave us feeling drained, sad. نشعر بالإرهاق، أو الحزن، أو الانفعال، أو .irritable, or unfocused عدم القدرة على التركيز.

to psychotherapy and consultation. خدماتها بتصرف الممرضات والممرضين لتقديم المشورة والدعم النفسي.

A team of experts from Embrace will تنظم نقابة الممرضات والممرضين be providing sessions to learn more بالتعاون مع خبراء من إمبرايس محاضرة about our mental health during these افتراضية للعاملين في القطاع التمريضي times, and what we can do to feel and لمعرفة المزيد عن الصحة النفسية think better. They will also share والعقلية خلال أوقات الصعاب وكيفية resources such as the hotline, access معالجتها.كما تضع إمبرايس كافة

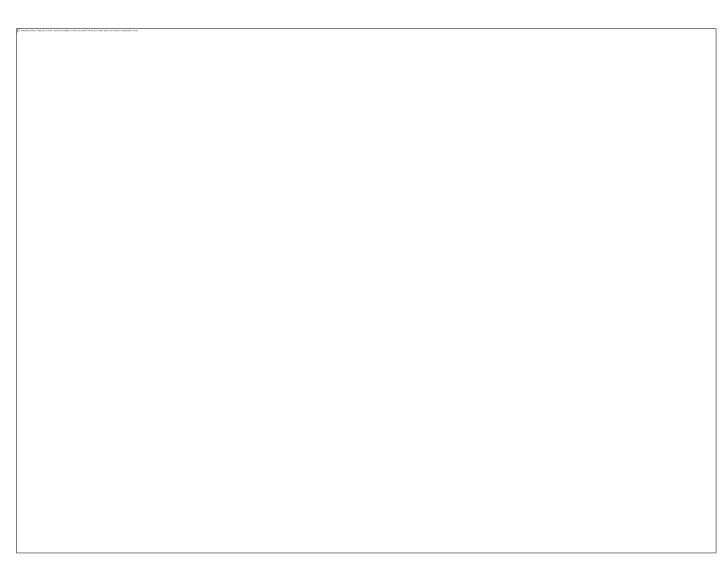
Sessions will be delivered on ستتم الجلسات في 24 تشرين الثاني .2020 عشرين الثاني 2020 و 25 تشرين الثاني 2020.

and 25 November 2020, and you can يمكنك إختيار أي موعد. attend any one of them.

.caption الموجود أدناه.

To register, click on the link in the

# Prof. Roxanne Crosby-Nwaobi& Tendai Gwenhure



Initiate support hospital-based or communitybased support programmes

### **FACTS!**

- On average, 67% of patients attending clinics at Moorfields (central London) self-assign as being from a global majority background
  - ✓ African-Caribbean origin x4 risk of developing glaucoma
  - ✓ Asian origin at increased risk of developing glaucoma
  - ✓ Diabetes: African-Caribbean x 2-3 risk; Asian x5-6 risk



## Eye care issues in the global majority community

### Decreased awareness:

- ✓ Importance of eye care as it relates to vision
- ✓ Health services related to eye care
- ✓ Eye conditions
  - Late presentation for treatment
  - Decreased attendance to follow-up appointments





# Eye care issues in the global majority community

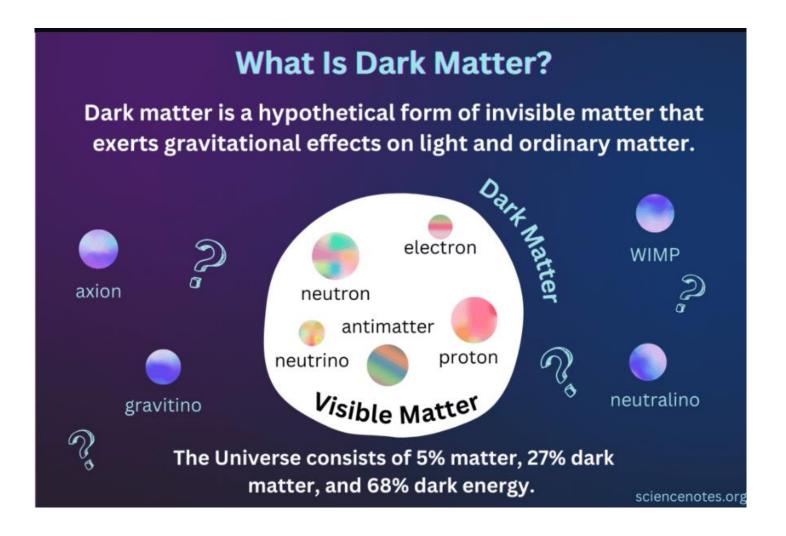
- Religious and cultural beliefs
  - "God will heal me"
  - "We don't believe in Western medicine"
  - "We use natural remedies (alternative medicine)"



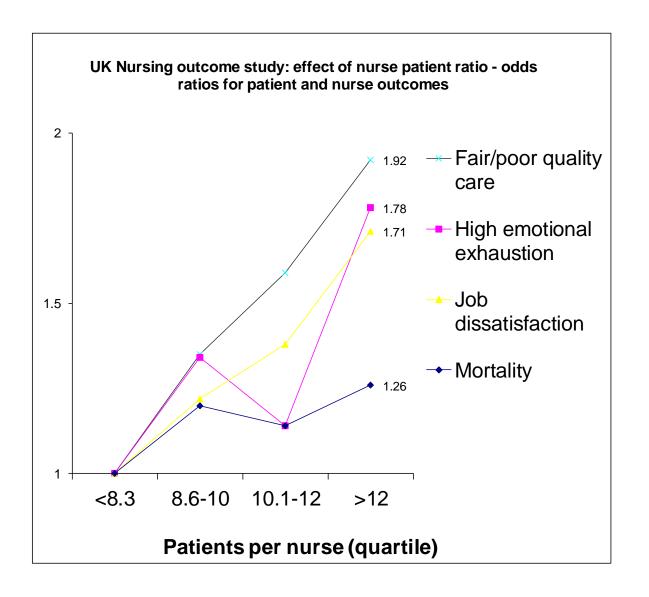
Who inspires you?



# Nursing as dark matter!



### ...the human factor

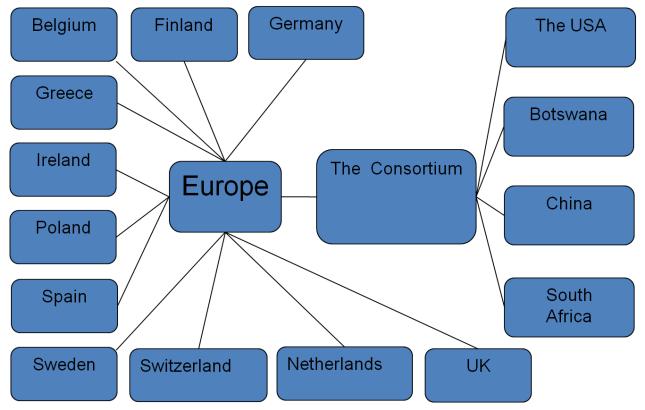


Source data: Rafferty, Clarke, et al. (2007).

Int J Nurs Stud. 44, 2

# Possibly the largest nursing workforce study ever undertaken....





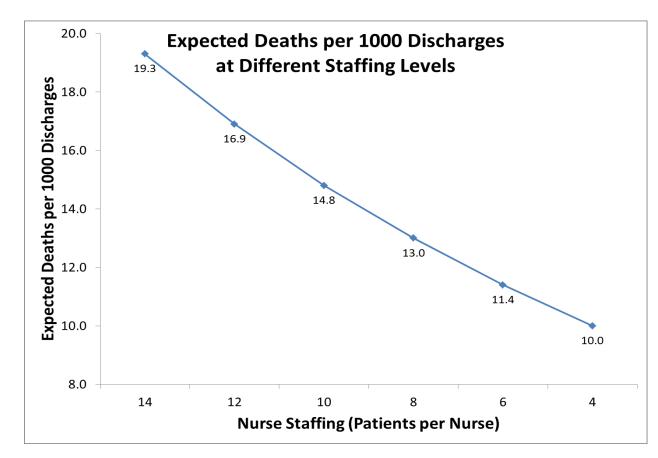






Sermeus, W., L. H. Aiken, et al. (2011). "Nurse Forecasting in Europe (RN4CAST): Rationale, design and methodology."

BMC Nursing 10(6).



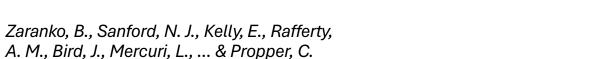
Aiken et al., Lancet, 2014

# Deaths are significantly lower in hospitals with fewer patients per RN and more bachelor's educated RNs

- Every 1 patient added to a RN's workload is associated with a 7% increase in deaths after common surgery
- Every 10% increase in bachelor's educated RNs is associated with 7% lower mortality
- If all hospitals in the 9 European countries in our study had at least 60% bachelor's RNs and RN workloads of no more than 6 patients each, more than 3500 deaths a year might be prevented

Nursing Standard, Aiken, Rafferty 2014

ORIGINAL RESEARCH



### Nurse staffing and inpatient mortality in the English National Health Service: a retrospective longitudinal study

Ben Zaranko <sup>O</sup>, <sup>1</sup> Natalie Jean Sanford <sup>O</sup>, <sup>2</sup> Elaine Kelly, <sup>1,3</sup>
Anne Marie Rafferty, <sup>2</sup> James Bird, <sup>4</sup> Luca Mercuri, <sup>5</sup> Janice Sigsworth, <sup>4</sup>
Mary Wells <sup>O</sup>, <sup>4</sup> Carol Propper <sup>1,6</sup>

### Nurses Save Lives:

& safetv.

 One additional nurse during a 12-hour shift decreases the individual odds of patient death by 9.6%

(2022). Nurse staffing and inpatient mortality

retrospective longitudinal study. BMJ quality

in the English National Health Service: a

- Senior nurses are especially valuable (Bands 7 or 8 have 2.2x the effect of Band 5 nurses)
- Adding healthcare support workers or agency nurses has no statistically significant effect

<sup>1</sup>Institute for Fiscal Studies, London, UK <sup>2</sup>Florence Nightingale Faculty of Nursing Midwifery and Palliative Care, King's College London, London LIK The Health Foundation. London, UK Imperial College Healthcare NHS Trust, London, UK SResearch Informatics Team. Imperial College Healthcare NHS Trust, London, UK <sup>6</sup>Department of Economics and Public Policy, Imperial College Business School, London, UK

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**OPEN ACCESS** 

#### Correspondence to Professor Carol Propper, Imperial College Business School, London, UK; c,propper@imperial.ac.uk

Received 20 June 2022 Accepted 15 September 2022 Objective To examine the impact of nursing team size and composition on inpatient hospital mortality.

Design A retrospective longitudinal study using linked nursing staff rostering and patient data. Multilevel conditional logistic regression models with adjustment for patient characteristics, day and time-invariant ward differences estimated the association between inpatient mortality and staffing at the ward-day level. Two staffing measures were constructed: the fraction of target hours worked (fill-rate) and the absolute difference from target hours.

ABSTRACT

**Setting** Three hospitals within a single National Health Service Trust in England.

Participants 19 287 ward-day observations with information on 4498 nurses and 66 923 hospital admissions in 53 inpatient hospital wards for acutely ill adult patients for calendar year 2017.

Main outcome measure In-hospital deaths Results A statistically significant association between the fill-rate for registered nurses (RNs) and inpatient mortality (OR 0 9883 95% CL 0 9773 to 0 9996 p=0.0416) was found only for RNs hospital employees. There was no association for healthcare support workers (HCSWs) or agency workers. On average, an extra 12hour shift by an RN was associated with a reduction in the odds of a patient death of 9.6% (OR 0.9044, 95% CI 0.8219 to 0.9966, p=0.0416). An additional senior RN (in NHS pay band 7 or 8) had 2.2 times the impact of an additional band 5 RN (fill-rate for bands 7 and 8: OR 0.9760, 95% CI 0.9551 to 0.9973, p=0.0275; band 5: OR 0.9893, 95% CI 0.9771 to 1.0017, p=0.0907). Conclusions RN staffing and seniority levels were associated with patient mortality. The lack of association for HCSWs and agency nurses indicates they are not effective substitutes for RNs who regularly work on the

#### Check for updates

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To cite: Zaranko B, Sanford NJ, Kelly E, et al. BMJ Qual Saf Epub ahead of print: [please include Day Month Year]. doi:10.1136/ bmjqs-2022-015291

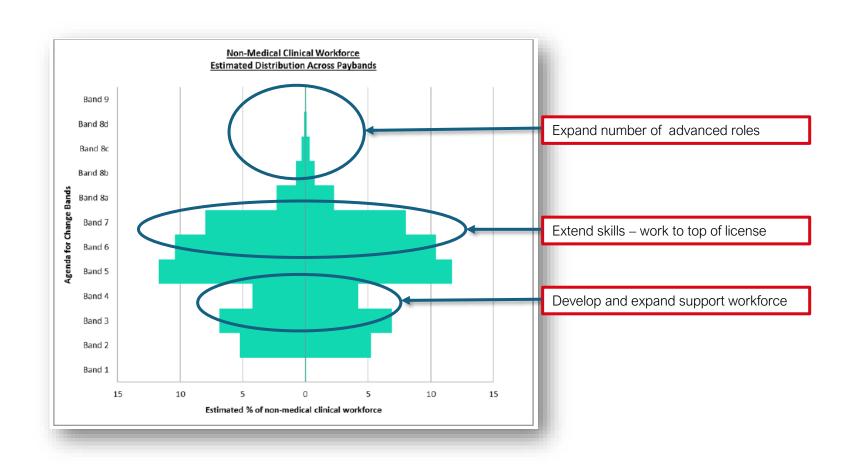
#### INTRODUCTION

Teams of nursing staff play a critical role in healthcare delivery. Identifying strategies to optimise the staffing of these teams is a priority for health service providers and policymakers. A growing body of research suggests that a richer nursing skill-mix,

greater education levels and higher nurse-to-patient ratios are associated with better patient outcomes, increased staff well-being, decreased healthcare spending and improved workforce retention. 1-11 Patient outcomes that have been examined include mortality.8 11-17 missed care13 18 19 and nurse-driven outcomes like pressure injuries, falls and medication errors. 14 17 20-22 While there is consensus that improving nurse staffing improves patient outcomes, the role of the nursing team and the impact of its size and composition on outcomes remains relatively unexplored. Human capital theory suggests that team composition, in addition to size, matters, Becker23 distinguishes between general and firm-specific human capital. The former is derived from higher skills or qualifications. The latter is built up from the workers' familiarity with their physical environment and co-workers. Teams are composed of individuals with different levels of general and firm-specific human capital and these factors, in addition to team size, will influence outcomes.

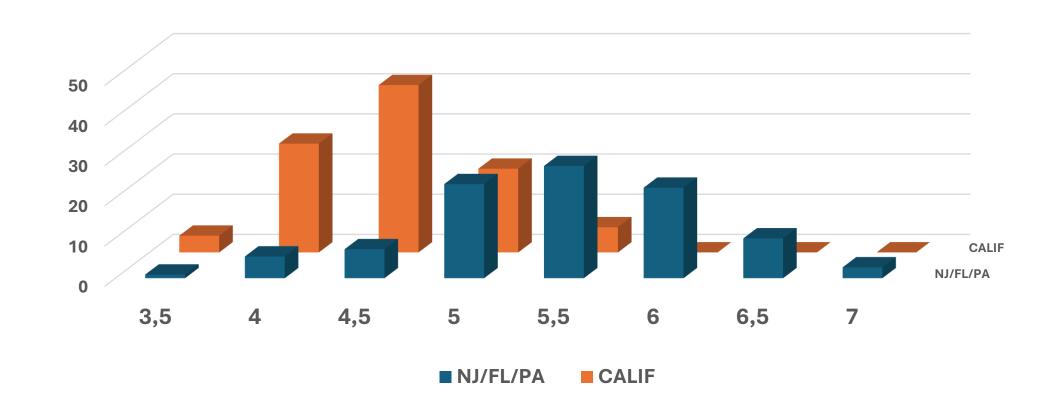
Exploration of the role of different types of human capital has been undertaken in various settings outside<sup>24</sup> <sup>25</sup> and inside<sup>26-28</sup> healthcare. Related research has examined skill-mix, an element of human capital, in the nursing context.<sup>27-32</sup> This has typically been done by distinguishing between two groups: registered nurses (RNs) and healthcare support workers (HCSWs). RNs are fully qualified nurses on the Nursing and Midwifery Council register, who have completed formal training and typically hold a university diploma or degree-level qualification.

### Important Opportunities At All Levels In The Nursing Workforce



# 15 years later California hospitals still have significantly better RN staffing and hospital outcomes than other states

**Patient to RN ratios** 



Results One Year After **Implementation** of Patient to Nurse Ratios in Queensland, AU Reduction of 1 patient per nurse in 1<sup>st</sup> year associated with significantly lower odds of:

Data Source: RN4CAST-Australia

Mortality	12%
Failing grade on patient safety	35%
Failing grade on infection prevention	12%
Patients rating hospital less than excellent	8%
Patients would not recommend hospital	12%
Inadequate time to complete necessary care	16%
Inadequate time to detect patient changes	13%
Nurse job dissatisfaction	8%
Nurse burnout	7%

# Monetizing Patient Outcomes: From Queensland Nurse Staffing Evaluation

255

Readmissions avoided annually

Estimated cost savings would be ~ \$2.2 million (USD)

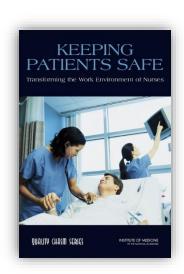
29,222

Hospital days avoided annually

Estimated cost savings would be ~ \$20 million (USD)

McHugh, Aiken, The Lancet, May 2021

# cost



"As nurses are the largest component of the health care workforce, and are also strongly involved in the commission, detection, and prevention of errors and adverse events, they and their environment are critical elements of stronger patient safety defences".

IOM, 2004



# Effects of Nurse Staffing and Nurse Education on Patient Deaths in Hospitals With Different Nurse Work Environments

Aiken, Linda H. PhD, RN\*; Cimiotti, Jeannie P. DNSc, RN\*; Sloane, Douglas M. PhD\*; Smith, Herbert L. PhD\*; Flynn, Linda PhD, RN\*; Neff, Donna F. PhD, APRN<sup>5</sup>

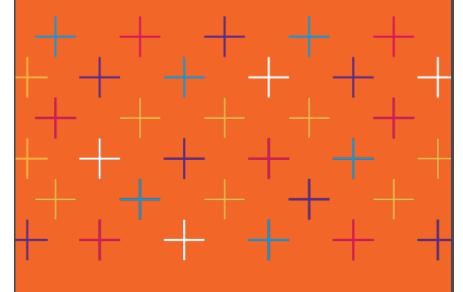
Author Information ⋈

Medical Care: December 2011 - Volume 49 - Issue 12 - p 1047-1053 doi: 10.1097/MLR.0b013e3182330b6e "decreasing nurse workloads by 1 patient per nurse had no measurable effect in hospitals with poor work environments, while reducing the odds of death by 9-10% in hospitals with the best work environments"

(Aiken et al, 2011)

# Fair share for health and care:

gender and the undervaluation of health and care work



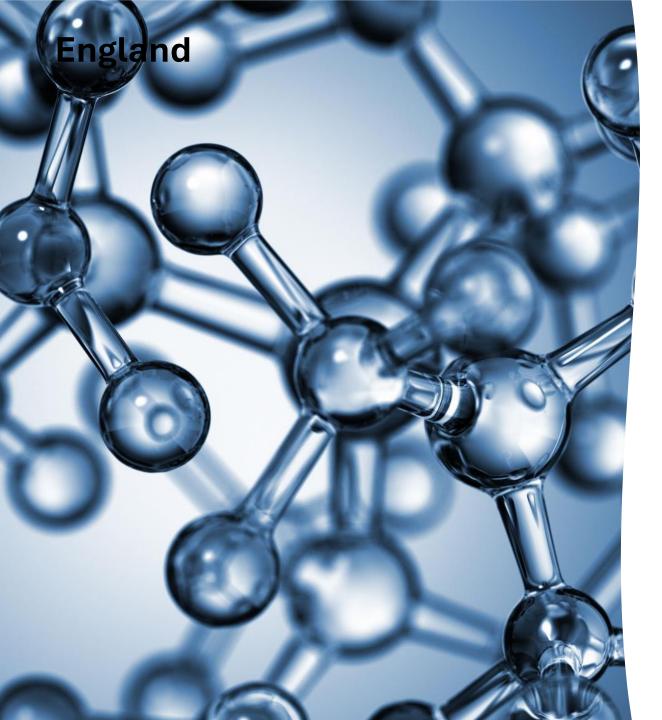


### Research on Nurse Staffing Interventions

- Victoria, AU, in 2000 1st public jurisdiction to establish nurse-to-patient ratios but little
  - outcomes research
- California 2004 unfunded legislative mandate
  - associated with
  - improved staffing and more rapid decline in mortality
  - improved nurse outcomes and end nurse shortage
  - historic gains for safety net hospitals and their patients
  - no major adverse unintended consequences
- Wales, Scotland, Ireland (pilot), Queensland, AU (27 public sector hospitals)
- Establishing a Minimum Nurse

### **Staffing Standard in Hospitals**

- Research from other countries suggests this could improve quality of care, patient outcomes, and nurse recruitment and retention in England
- Other countries have accomplished this as an unfunded mandate



In England there is currently no law which gives clear roles, responsibilities or accountability for workforce planning and supply.



Legislation to guarantee safe and effective staffing levels across all sectors and settings.

Tuition fee support and maintenance grants which cover the true cost of living for all nursing students in England.

# Pro-judge study aim: Inside the black box

Nurse staffing systems are complex interventions

Previous studies are backbox evaluations

Optimization requires understanding of system components

Pro-Judge designed to look inside this blackbox



## Magnet4Europe:

Improving Mental Health and Wellbeing in the Healthcare Workplace

Funded under: H2020-EU.3.1.2



October 2024

The Magnet4Europe study described herein is under the European Union's Horizon 2020 Research and Innovation programme from 2020 to 2023 (Grant Agreement 848031). The protocol of Magnet4Europe is registered in the ISRCTN registry (ISRCTN10196901).

## Proposed intervention: Magnet® hospital intervention



Transformational Leadership



Structural Empowerment



Exemplary
Professional Practice



New Knowledge



Empirical Quality Results



The UN Sustainable Development Goals 2030

# The Atlantic

### Why Nerds and Nurses Are Taking Over the U.S. Economy

A blockbuster report from government economists forecasts the workforce of 2026—a world of robot cashiers, well-paid math nerds, and so (so, so, so) many healthcare workers.

DEREK THOMPSON | OCT 26, 2017 | BUSINES



# **Digital Nursing**





Global leaders call for scaling APNs









"If your goal is to understand world affairs in the twenty-first century, there could be no better guide...."

-MADELEINE K. ALBRIGHT

JOSEPH S. NYE, Jr.

Typology of power

Hard

Soft

Smart

## Conclusion







NURSES ARE POWERFUL ACTORS
IN HEALTH SYSTEMS

WE HAVE MUCH TO CELEBRATE

ACT STRATEGICALLY TO UNLEASH FULL POTENTIAL OF SOFT & SMART POWER